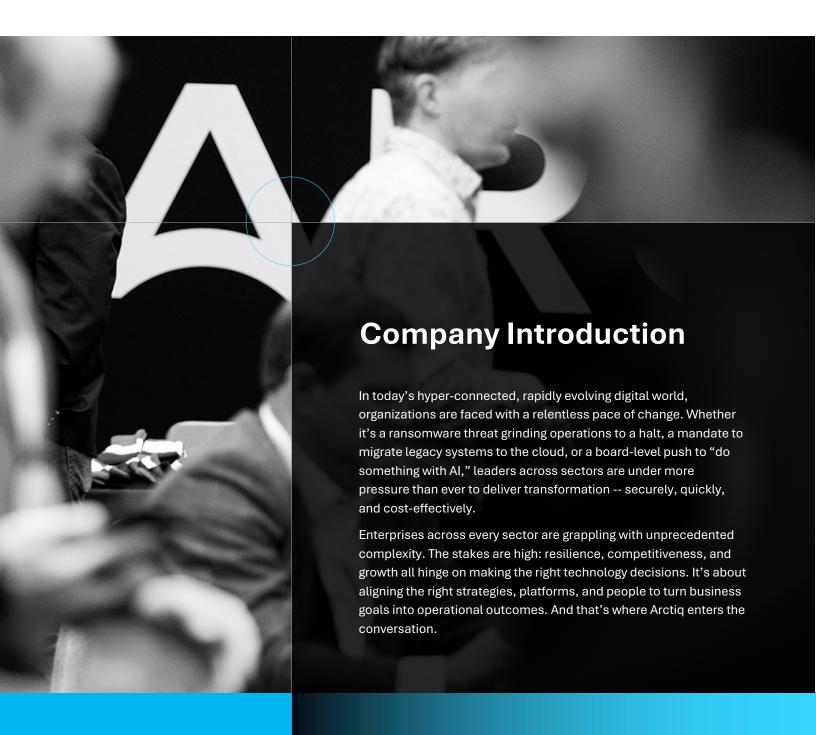


About Us



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The Opportunity

Technology as an Enabler

Modern technology platforms -- when thoughtfully architected and executed -- can empower transformation. AI, cloud, automation, observability, and next-generation security are no longer optional, they are foundational. Organizations need trusted partners who can simplify complexity and turn strategic goals into operational reality.

Arctiq is a modern systems integrator built for the challenges of today and the unknowns of tomorrow. With deep technical expertise, proven delivery models, and partnerships across the technology ecosystem, Arctiq doesn't just implement tools. From strategy to execution, we help our clients architect intelligence.



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Clients come to us with real challenges -- visibility gaps, outdated infrastructure, disconnected data, overwhelmed security teams. Our job is to make those problems go away -- not with magic, but with rigor, speed, and the right architecture.

Wes Brown

Chief Technology Officer, Arctiq



Our Solutions

Built to Solve Real-World Problems

Arctiq's capabilities fall into four pillars, each designed to address the full spectrum of enterprise needs:

Enterprise Security

- 24/7 SOC monitoring and incident response
- Ransomware readiness assessments and DR planning
- Zero Trust frameworks and IAM
- GRC program enablement
- Security assessments and penetration testing
- Red/Blue Team simulations

Modern Infrastructure

- Cloud, data center, and edge architecture
- SD-WAN, wireless networking, and surveillance
- Unified communications and collaboration
- Storage modernization and backup
- Hyperconverged Infrastructure (HCI) solutions

Platform Engineering

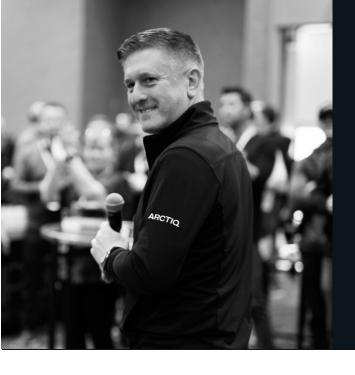
- Developer Experience and internal platforms
- DevOps and DevSecOps automation
- Kubernetes and application modernization
- API strategy and developer portals
- Observability tooling and SRE enablement
- Data engineering and cross-platform pipelines

Data & Al

- Azure, Databricks, and Snowflake data platforms
- MLOps and Al model integration
- Responsible Al governance

Guiding Transformation with Tangible Outcomes

At Arctiq, we don't just implement technology—we architect intelligence. Our approach connects strategy, execution, and continuous improvement to help organizations modernize, secure, and scale with confidence. Every engagement is rooted in understanding the "why" behind the technology—so we can deliver solutions that are as intelligent as they are impactful.





Clients come to us looking for a solution, but what they leave with is momentum. We help them break down complexity, unlock performance, and move with speed and confidence in a world that won't slow down.

Chris McMillen Chief Revenue Officer, Arctiq

How We Drive Impact

We focus on what matters most: real business outcomes. Through a combination of technical depth, proven methodology, and domain expertise, Arctiq helps clients:

Enable Teams to Move Faster without Friction	Empower developers and operations teams with GitOps, developer platforms, and self-service pipelines—accelerating delivery without sacrificing control.
Drive Agility and Efficiency through Modernization	Automate infrastructure, modernize applications, and eliminate technical debt to create more adaptable, future-ready IT environments.
Secure Innovation and Resilience	Apply Zero Trust principles, implement Data Security Posture Management (DSPM), and align with GRC frameworks to proactively protect what matters most.
Optimize and Scale Operations	Gain visibility and control with observability platforms, SRE practices, and cloud cost optimization to ensure performance at scale.
Navigate Rapid Change	Design modular, scalable architectures that evolve with business needs—minimizing disruption and maximizing optionality.
Accelerate Al Adoption	Build AI readiness with the right data foundation, MLOps practices, and

governance models to bring real AI use cases into production.

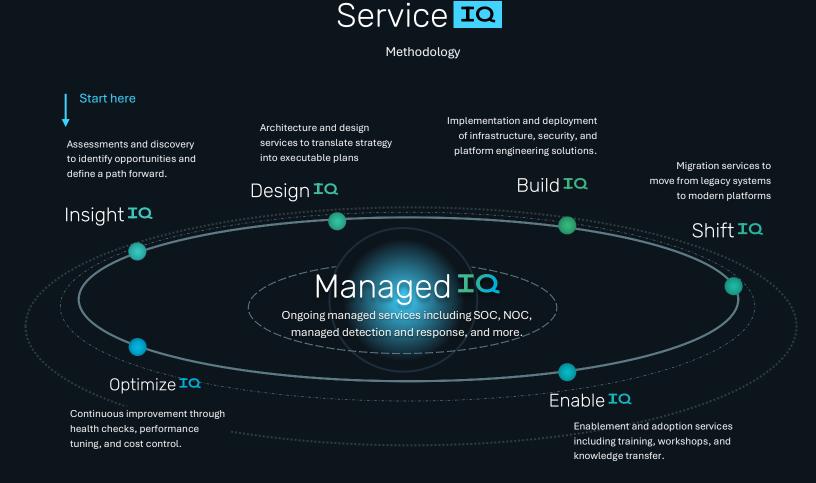


ServicelQ

Built to Solve
Real-World Problems

Arctiq's ServiceIQ Methodology is a flexible, end-to-end service framework that helps clients solve complex technology challenges through a consistent and proven approach. From early-stage assessments to continuous improvement, each step is designed to reduce friction, accelerate results, and meet clients wherever they are on their digital transformation journey.

We pair this methodology with a hands-on, customer-first project management approach to ensure clarity of scope, alignment of priorities, and consistent communication throughout delivery. With structured check-ins, proactive issue resolution, and full transparency, we keep every project on track, on time, and aligned to your success.



Customer-First Ethos

At Arctiq, putting the customer first isn't just a principle, it's our purpose. Every decision, every design, every deployment is anchored in one simple question: *Will this drive meaningful value for our client?* We view each engagement not as a transaction, but as a long-term partnership. That means we take the time to understand your unique environment, align our recommendations to your strategic priorities, and stay engaged beyond go-live to ensure outcomes are sustained. Our teams are accountable, responsive, and invested -- because your success is our success.



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We don't just show up to solve technical problems—we show up to make a difference. And that's what makes working with Arctiq not only effective, but refreshingly human.

Paul Kerr

Chief Executive Officer, Arctiq



Strategic Partnerships

Built on Ecosystem Excellence



Delivering secure networking, SD-WAN, unified communications, and surveillance solutions.



Designing scalable lakehouse platforms for advanced analytics and AI/ML.



Architecting secure environments using the Fortinet Security Fabric across network, cloud, and endpoint.



Delivering HPE Alletra storage, edgeto-cloud solutions, and operational intelligence.



Deploying next-gen endpoint protection and threat intelligence as part of MXDR and SOC services.



Implementing storage, data protection, and server modernization across hybrid cloud environments.



Empowering DevOps with GitOps workflows, CI/CD automation, and developer experience platforms.



Implementing secure wireless networking, SD-Branch, and NAC solutions for modern campuses.



Enabling secure, high-performance access to web applications with Zero Trust and SASE architectures.



Enabling full-stack observability, Al-driven insights, and shift-left performance testing.



Powering secure cloud operations, threat detection, and scalable data platforms.



Driving infrastructure as code and secrets management with Terraform, Vault, Consul, and Boundary.





Designing reliable, scalable data center and campus networks with integrated security.



Building hyperconverged infrastructure and automation platforms for hybrid cloud operations.



Deploying automation and containerized platforms with OpenShift and Ansible Automation Platform.



Driving insights with SIEM/SOAR and observability solutions for security and IT operations.



Enabling secure cloud transformation with Azure, Intune, Microsoft 365, and security solutions.



Powering enterprise AI with GPUaccelerated infrastructure and model training pipelines.



Enabling ransomware recovery, data backup, and compliance through modern data security.



Managing exposure with unified vulnerability, cloud, and identity risk management



Architecting cloud-connected storage and data protection across hybrid infrastructures.



Delivering firewall, cloud security, and Zero Trust solutions integrated into IT strategy.



Integrating autonomous endpoint protection and threat detection into managed security services.



Empowering cloud security posture management and attack surface visibility across multi-cloud environments.

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Certifications

Deep Expertise Across Domains







































Accolades





















300+

Employees across North America

1000+

Clients served across public and private sectors

80+

Contract Vehicles across U.S. and Canada

3 SOCs

delivering 24/7 coverage

100+

Strategic Technology Partnerships Global

Offices throughout the United States, Canada, and UAE



Executive Briefing Center (EBC) Program

Personalized, high-touch engagements where client stakeholders collaborate with Arctiq experts to explore strategy, validate solutions, and co-create roadmaps.

explore Architectu

Architecture alignment, program planning, and roadmap development.

Advisory

Services

Risk and Security Assessments

Identify exposures, benchmark posture, and generate action-ready recommendations for improvement.

Hands-On Workshops & JumpStarts

Accelerated engagement paths for GitHub, Zero Trust, DSPM, Observability, and more.

Proof-of-Concept Engagements

Test ideas before scaling with Arctiq's low-risk, fast-start model.

Ongoing Managed Services

From MXDR and SIEM optimization to network operations and platform support, Arctiq provides flexible operational support.

Procurement via Contracts & Marketplaces

Access solutions via AWS, Azure, GCP marketplaces and public sector contracts.